

# SIP Advantage® Dashboard

## Putting the Full Power of VoIP At Your Fingertips

**Do you *control* your current service, or merely *cope* with it?  
With powerful web controls, SIP Advantage® makes VoIP easy.**

VoIP can bring unprecedented flexibility and reach to your business communications — but only if you have complete, real-time control over your service features. If you are dependent on your provider to change your service settings, it's like driving with the parking brake on.

With SIP Advantage®, *you* control your service. You don't need to file change orders or pay inflated service technician rates. All the expertise you need is built into simple web-based tools to help you become more accessible, more productive, and more effective.

The SIP Advantage® user dashboard is a clear, easy-to-use web portal that

- Provides information and access appropriate to users' roles within the organization;
- Removes the clutter from administrative interfaces; and
- Minimizes the risk of inadvertently disrupting existing service.

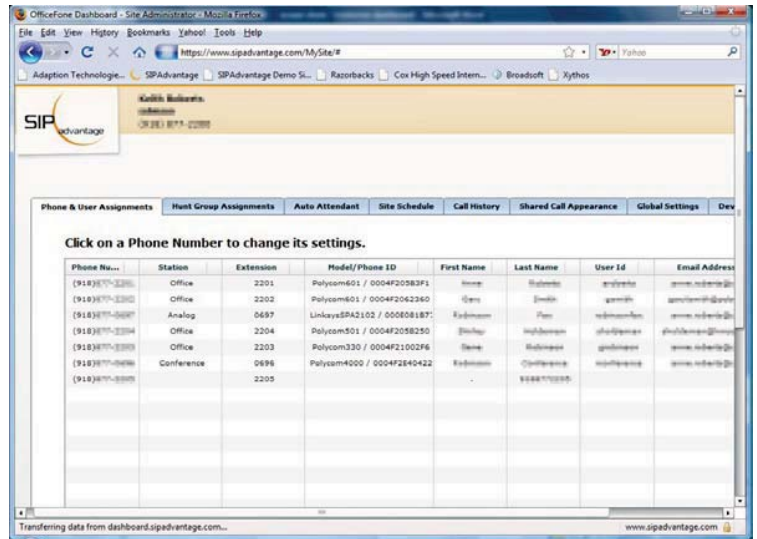
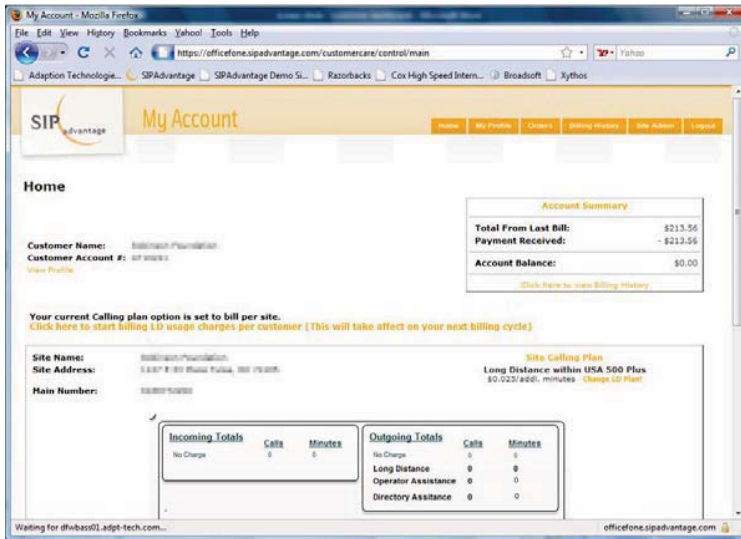


**MY ACCOUNT** provides high-level account administration for SIP Advantage® services.

- View current and past invoices with status and detail
- LD usage reporting and call counter
- Download call detail reports
- Manage contact information
- Manage billing & payment information
- View the status of all orders associated with an account
- Manage My Site service administration rights for specific locations across your enterprise

**MY SITE** supports location-specific administration for SIP Advantage® services.

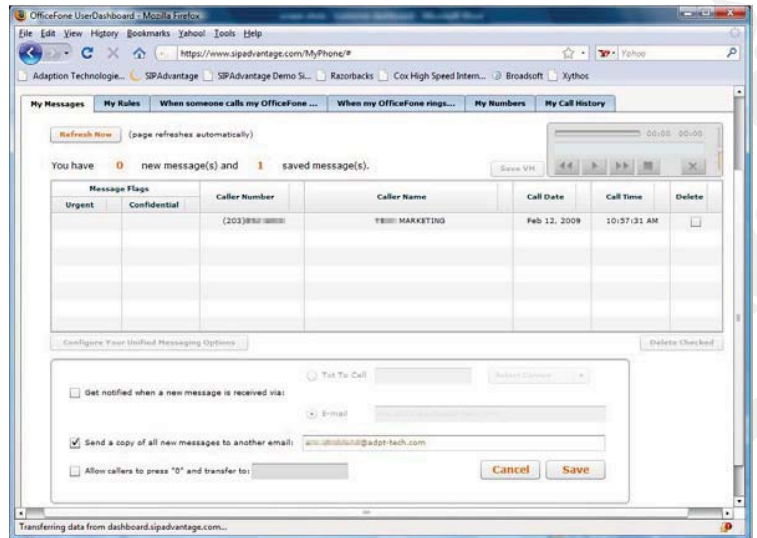
- Set up, view, and manage phone and user assignments
- Create and manage hunt groups
- Configure and manage auto attendant
- Establish standard office hours schedule to help define call routing rules
- Call counters and call history visibility across the site or by number



- Establish and manage the shared call appearance feature
- Voice portal extension and login administration
- Assign toll-free numbers to local extensions
- Add and manage end-point devices

**MY PHONE** gives end users customized control of their SIP Advantage® services

- Manage voice mail visually - view, play, save, or delete messages
- Manage unified messaging preferences
- Create unique call handling rules for special phone numbers, or to accommodate different times of day or days of week
- Manage preferences for traditional features like call forwarding, anonymous call rejection, etc.
- Set simultaneous ring preferences for exceptional availability
- View call history



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